



Online Benefits Center Password Reset

As recently communicated, the Heartbleed Bug was detected in all OpenSSL websites, including Vantagen's Online Benefit Centers. The Heartbleed Bug can potentially allow login and password information to be compromised.

In response to this issue, **your password for the Online Benefits Center has been reset.** To log in, use the default password criteria listed on the login page of the website. Once you log in, you will be prompted to change your password.

In addition to changing your password, Vantagen has also taken other steps to protect the security of your information. These steps are outlined below, along with some detailed information regarding the Heartbleed Bug.

The Heartbleed Bug impacted websites using OpenSSL. OpenSSL is the most popular encryption software used by the majority of all websites that need to transmit secure data, including major websites such as Yahoo and Google. SSL/TLS (Transport Layer Security) provides communication security and privacy over the Internet for applications such as web, email, instant messaging (IM), and some virtual private networks (VPNs). As mentioned above, the Heartbleed Bug can potentially allow login and password information to be compromised. For more information about the Heartbleed Bug, please see www.heartbleed.com.

WHAT VANTAGEN HAS DONE TO ADDRESS THIS ISSUE

Once Vantagen was alerted to this issue, we immediately began the process of updating all of our software packages to the latest versions, which specifically address this bug. We then replaced all of our SSL certificates, which involved revoking the old certificates and invalidating any encryption keys to make them useless going forward.